# **Experience. Efficiency. Integrity.**



# FIRM PROFILE

- 20 STATES
- 24 OFFICES
- 420+ EMPLOYEES
- 100+ ATTORNEYS

#### **SERVICES & OFFERINGS**

- Appellate
- Auto Replevin
- Bankruptcy
- Creditors' Rights & Collections
- Landlord Tenant Default
- Litigation & Defense
- Project & Staffing Services
- Real Estate Default
- Real Estate Law
- Special Assets Resolution





# **CLIENT TYPE**



Mortgage Servicing

National Banks

Regional Banks

Credit Card

Auto Finance

Special Assets

Landlord Tenant

**New Jersey Alabama** Connecticut **North Carolina Florida** Ohio Georgia Pennsylvania **Rhode Island** Kentucky **South Carolina** Maine Maryland Tennessee Massachusetts Texas Michigan **Vermont New Hampshire** Virginia 0

# ATTORNEY EXPERIENCE

<5 YEARS

**15+ YEARS** 

20+ YEARS

### QUALITY CONTROLS AND CONSISTENCY



The firm provides consistency and continuity to desired outcomes for our clients across multiple lines of business through regional coverage. Timeline performance, proficient communication along with meaningful attorney involvement drives quality and continual process improvement across the firm. Our Compliance Department is modeled after CFPB guidelines for Compliance Management Systems with an internal audit department and corrective action program.

#### PEAK PERFORMANCE

Here are ways we are meeting or exceeding our goals when it comes to Client satisfaction.

- CLIENT SCORECARDS
- AUDIT & RISK ANALYSIS
- GSE TIMELINES



# AFFILIATIONS AND PROFESSIONAL ORGANIZATIONS









#### IT COMPLIANCE/SECURITY

- Leading 'financial-services grade' controls and hardening policies for all devices.
- All client data located in state of the art data center. SSAE 18 SOC 2 Type II, PCI-DSS1, GLBA and HIPAA, ITAR and EU-US Privacy Shield registered.
- All client data is encrypted at rest, in transit, and during backup.

#### **LEADERSHIP**



THOMAS BROCK Founding Partner



GREGORY SCOTT Founding Partner



JIM BONNER
Senior Partner



CHARLES LONG
Operations



LOIS STOKES
Finance & Accounting



TINA CRIVELLO Compliance & Audit



KENNETH WALTON
Human Resources



# A TRUSTED ADVISOR AND PARTNER

Brock & Scott has been a trusted leader in the financial services and real estate industry for over 25 years with a commitment to helping our clients succeed. Our attorneys and staff drive solutions that create value and results to achieve client goals and help them accomplish more. Through multiple offices across our geographic footprint, we work as one team, at our best each day, putting our clients' interests first.



For partnership opportunities and more information contact Kevin Frazier, Chief Marketing Officer & Director at 513-717-3483 and Kevin.Frazier@brockandscott.com

Further information on the firm along with current updates can be found at www.brockandscott.com

